

WEEKLY UPDATE

The Pavilion at Glacier Valley

Dear Residents and Families/Representatives,

Please accept this letter as The Pavilion at Glacier Valley's weekly update to keep you informed about the status of COVID in our facility and what our facility is doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As we have been reporting on our website, we have had additional cases of COVID-19 in our facility this week, which brings our total number of cases to 20 residents and 10 staff members that are positive for COVID-19. We are hoping to transition 14 residents to a Step- Down Unit next week and we have 7 employees feeling better and looking forward to returning to work next week. This week we enjoyed serenades at the window from Elvis! Check out our face book page early next week to learn more about it.

While we are disappointed to see the number of cases increases, we are taking all of the necessary stops to stop the spread of this virus and our staff will continue to work hard to protect our residents. As we previously reported, we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly 262-297-6300.

Sincerely,

Dawn Gordon

Dawn Gordon
Administrator